



2018 VCI Interpreting Team Credentials

The BEST Interpreters for the BEST Customers

When it comes to professional sign language interpreting, we don't play games nor take your interpreting request lightly. Though there are interpreters working in the field that lack credentials/certification, a college education, and are readily available to interpret for a lower hourly rate, we strongly advise against hiring anyone but a professional for your interpreting needs. When you hire a professional interpreter, you are guaranteed the interpreter working on your site is:

- Nationally certified* to work as an interpreter by RID (Registry of Interpreters for the Deaf)
- Fluent/proficient in American Sign Language and spoken English
- Committed to following the Code of Professional Conduct for Sign Language Interpreters
- Dedicated to professional development by obtaining Continuing Education Units (CEUs)
- College educated (BA/BS or MA/MS)
- Covered with professional liability/malpractice insurance
- Hold a valid driver license
- Drug free at hire(VCI is a Certified TN Drug Free Employer)**
- Cleared on criminal background check at hire**
- TB Negative at hire**
- HIPAA compliance training and maintenance annually**
- Blood Borne Pathogens training and maintenance annually**

An interpreter with all of the above accepts responsibility and is accountable for the work that they do. This is the reason they carry malpractice insurance, which is impossible to obtain with a national certification from the Registry of Interpreters for the Deaf (RID). They answer to the RID for any complaints filed by customers or deaf clients for misinterpretations/errors and omissions. In addition they comply with policy and procedure established by Visual Communication Interpreting, Inc. (VCI) which is applicable to all of our interpreters.

***Disclaimer:** *In some cases VCI may utilize the interpreting services of one of our pre-certified professionals. A pre-certified professional carries all of the above qualifications with the exception of the RID national certification and professional liability insurance. Our pre-certified interpreters are mentored by our nationally certified interpreters, are working towards national certification and are required to test within the first 12 months of employment with VCI. We do not send interpreters to requests/assignments that they are not qualified to work in.*

****Video Interpreters:** *All video interpreters are nationally certified. However, due to the nature of the agreement and the work, independent contract video interpreters are not subject to pre-employment testing or annual mandatory trainings.*

We appreciate that you have read this document and will take the above into consideration when comparing interpreting agencies or language service providers in your search for a partner to provide sign language interpreting services.

