



VISUAL COMMUNICATION INTERPRETING, INC.

Confidential. Dependable. Affordable.

CAPABILITY STATEMENT

Company Overview

Visual Communication Interpreting, Inc. (VCI) is a certified woman owned small business founded in 2007 and incorporated in 2012. We provide nationally certified American Sign Language interpreters for on-site/face-to-face interactions in the East Tennessee region. We offer video remote interpreting (VRI) services across the country via a HIPAA secure web conferencing platform.

Our mission is to win customer and client trust by providing consistent, excellent interpreting services while ensuring confidentiality, dependability and respect during every interaction.

Differentiators

VCI is a certified only sign language interpreting agency. We guarantee the interpreters working on your site will have all of the following:

- Nationally Certified by the Registry of the Interpreters for the Deaf (RID)
- College Educated (BA/BS or MA)
- Fluent in American Sign Language (ASL) and Spoken English
- Carry Professional Liability Insurance and Work Comp Insurance
- HIPAA Trained Annually
- Clear Criminal Background and Drug Free
- Committed to the RID Code of Professional Conduct



VCI makes every effort to ensure that the interpreting services that you request take place at the time you requested. We promise that our interpreter will arrive on-time, every time or the first hour is free. We call this our **Blue Wall Trust Guarantee**.

Past Performance

- In 2008 VCI started working with PESI | Behavioral Health Continuing Education seminars in the state of Tennessee.
- In 2018 VCI started working with SkillPath Seminars and Tennessee Association of Mental Health Organizations (TAMHO) for local events.
- VCI has worked the following companies for their large events: doTERRA, World Ventures, Legal Shield, Scentsy, Amway, Pink Zebra, Women of Joy, and City of Knoxville Neighborhood Conference

CONTACT INFORMATION

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COMPANY DATA

Legal Name:
Visual Communication Interpreting, Inc.
Legal Structure: S Corporation
Registered in Tennessee
Business Size: **Small Business**
DUNS: 808263508
EIN: 45-5505965
Cage Code: 60T53
NAICS Code:
541930 Translation & Interpretation Services

INDUSTRY MEMBERSHIPS & CERTIFICATIONS

Registry of the Interpreters for the Deaf (RID)
National Association of the Deaf (NAD)
National Association of Judicial Interpreters and Translators (NAJIT)
DBE CERTIFIED: Woman Owned Business
TN CERTIFIED: Drug Free Employer