



VISUAL COMMUNICATION INTERPRETING, INC.

Confidential. Dependable. Affordable.

CAPABILITY STATEMENT

Company Overview

Visual Communication Interpreting, Inc. (VCI) is a certified woman owned small business founded in 2007 and incorporated in 2012. We provide nationally certified American Sign Language interpreters for on-site/face-to-face interactions in the East Tennessee region. We offer video remote interpreting (VRI) services across the country.

Our mission: To win customer and client trust by providing consistent, excellent interpreting services while ensuring confidentiality, dependability and respect during every interaction.

Differentiators

VCI is a certified only sign language interpreting agency. We guarantee our interpreters have all of the following:

- Nationally Certified by the Registry of the Interpreters for the Deaf (RID); NIC Advanced, NIC, CI/CT, CT (one is pre-certified)
- College Educated (BA/BS or MA)
- Fluent in American Sign Language (ASL) and Spoken English
- Carry Professional Liability Insurance and Work Comp Insurance
- FERPA Compliant
- Clear Criminal Background and Drug Free
- Committed to the RID Code of Professional Conduct



VCI makes every effort to ensure that the interpreting services that you requested take place at the time you requested. We promise that our interpreter will arrive on-time, every time or the first hour of your interpreting services are free. Our commitment to you is called our **Blue Wall Trust Guarantee**.

Past Performance

- We provide ongoing, on-site interpretation for Pellissippi Community College.
- We provide substitute and event interpretation for Lincoln Memorial University, Maryville College, Monroe County Schools, Hamblen County Schools.
- We have worked with Carson Newman University, University of Tennessee – Chattanooga, Roane State, Walter State and Tennessee College of Applied Technology in the past for ongoing semester interpreting services.

CONTACT INFORMATION

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COMPANY DATA

Legal Name:
Visual Communication
Interpreting, Inc.
Legal Structure: S Corporation
Registered in Tennessee
Business Size: **Small Business**
DUNS: 808263508
EIN: 45-5505965
Cage Code: 60T53
NAICS Code:
541930 Translation &
Interpretation Services

INDUSTRY MEMBERSHIPS & CERTIFICATIONS

*Registry of the Interpreters for
the Deaf (RID)*
*National Association of the
Deaf (NAD)*
*National Association of Judicial
Interpreters and Translators
(NAJIT)*
*DBE CERTIFIED: Woman Owned
Business*
*TN CERTIFIED: Drug Free
Employer*