



# VISUAL COMMUNICATION INTERPRETING, INC.

*Confidential. Dependable. Affordable.*

## CAPABILITY STATEMENT

### Company Overview

Visual Communication Interpreting, Inc. (VCI) is a certified woman owned small business founded in 2007 and incorporated in 2012. We provide nationally certified American Sign Language interpreters for on-site/face-to-face interactions in the East Tennessee region. We offer video remote interpreting (VRI) services across the country via a HIPAA secure web conferencing platform.

**Our mission** is to win customer and client trust by providing consistent, excellent interpreting services while ensuring confidentiality, dependability and respect during every interaction.

### Differentiators

VCI is a certified only sign language interpreting agency. We guarantee the interpreters working on your site will have all of the following:

- Nationally Certified by the Registry of the Interpreters for the Deaf (RID)
- College Educated (BA/BS or MA)
- Fluent in American Sign Language (ASL) and Spoken English
- Carry Professional Liability Insurance and Work Comp Insurance
- HIPAA Trained Annually
- Clear Criminal Background and Drug Free
- Committed to the RID Code of Professional Conduct



VCI makes every effort to ensure that the interpreting services that you request take place at the time you requested. We promise that our interpreter will arrive on-time, every time or the first hour is free. We call this our **Blue Wall Trust Guarantee**.

### Past Performance

- We provide sign language interpreting services to the Tennessee Vocational Rehabilitation Services agency.
- We have worked closely with a number of area employers such as: WS Packaging, Wacker, CVS Distribution Center, Hubble Lenoir City, Dollywood (all properties), Tennessee School for the Deaf, DeRoyal, CNS Y12, among others.
- We provide on-site interpretation for application and interviews, orientation, job training, employee meetings, annual reviews, benefits meetings, stakeholders meetings, disciplinary meetings, retirement briefings, etc.

### CONTACT INFORMATION

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### COMPANY DATA

Legal Name:  
Visual Communication  
Interpreting, Inc.  
Legal Structure: S Corporation  
Registered in Tennessee  
Business Size: **Small Business**  
DUNS: 808263508  
EIN: 45-5505965  
Cage Code: 60T53  
NAICS Code:  
541930 Translation &  
Interpretation Services

### INDUSTRY MEMBERSHIPS & CERTIFICATIONS

*Registry of the Interpreters for  
the Deaf (RID)*  
*National Association of the  
Deaf (NAD)*  
*National Association of Judicial  
Interpreters and Translators  
(NAJIT)*  
*DBE CERTIFIED: Woman Owned  
Business*  
*TN CERTIFIED: Drug Free  
Employer*