

Blue Wall Trust Guarantee

VCI makes every effort to ensure that the interpreting services that you request take place at the time you requested. Late interpreter arrivals disrupt the flow of business on your end; therefore we promise that our interpreters will arrive on time, every time.

In the unlikely event that our interpreter does not show up at the confirmed time, VCI will waive the first hour of your interpreting services as a good faith effort to keep our relationship with your office professionals a positive one.

Our Vision: To be the most trusted sign language interpreting agency in Tennessee

Our Mission: To win your trust by ensuring total confidentiality, dependability and respect during each and every interaction.



Connect with VCI!

VCInterpreting.com

865.622.0999

Scheduling@VCInterpreting.com

On Facebook:

[Facebook.com/VCInterpreting](https://www.facebook.com/VCInterpreting)

On Twitter:

[Twitter.com/VCInterpreting](https://twitter.com/VCInterpreting)

[#bluewalltrust](https://twitter.com/VCInterpreting)



Sign Language Interpreting



111 Center Park Drive, Suite 1200, Knoxville, TN 37922

VCI employs

Top Notch interpreters.

Our interpreters possess the following attributes:

- ◆ Nationally Certified* by the Registry of the Interpreters for the Deaf (RID)
- ◆ Fluent in American Sign Language (ASL)
- ◆ Fluent in Spoken English
- ◆ HIPAA Trained
- ◆ College Educated (BA/BS or MA)
- ◆ Clear Criminal Background
- ◆ Alcohol and Drug Free
- ◆ Committed to Adhere to the RID Code of Professional Conduct
- ◆ Committed to Excellence

*We reserve the right to send a qualified/pre-certified interpreter if a certified is unavailable.



Services We Offer

- ◆ On-Site Interpretation
- ◆ Video Remote Interpretation (VRI)
- ◆ Computer Assisted Remote Translation (CART)
- ◆ ASL Docs - Your paper documents/forms made into a DVD in sign language for your clients/patients

Requesting Interpreting Services is as Easy as 1.2.3!

*

- ◆ Phone: 865-622-0999
- ◆ Scheduling@vcinterpreting.com
- ◆ Website request form:

VCinterpreting.com/Request

CONFIRMATIONS

within 24 hours of your request

Visual Communication Interpreting, Inc.(VCI) is a local, woman owned small business. We provide professional sign language interpreters for the following situations:

- ◆ Government Meetings/Seminars
- ◆ Legal and Courtroom
- ◆ Police and Jail
- ◆ Business Meetings
- ◆ Employee Trainings
- ◆ Counseling Sessions
- ◆ Medical/ Dental/ Eye Appointments
- ◆ Vocational Rehabilitation
- ◆ Post Secondary
 - University
 - Community College
 - Technical Schools
- ◆ K-12 Educational Settings
- ◆ Multi-level Marketing Events
- ◆ Conferences
- ◆ Concerts
- ◆ Christian Church Services