

We interpret in these Medical Settings

Visual Communication Interpreting (VCI) is a certified woman owned small business. We provide professional sign language interpreters in the following medical settings **and more:**

- ◆ Family Medicine/Pediatrics
- ◆ Internal Medicine
- ◆ Specialists:
 - ◆ Gastroenterology
 - ◆ Cardiology
 - ◆ Pulmonology
 - ◆ Oncology
 - ◆ Rheumatology
 - ◆ Orthopedics
 - ◆ OB/Gyn
 - ◆ Urology
 - ◆ Plastic Surgery
- ◆ In-Patient and Out-Patient Surgery
- ◆ Optometry/Ophthalmology
- ◆ Dental Appointments/Oral Surgery
- ◆ Pain Management
- ◆ Ear, Nose, Throat Specialists

Connect with VCI!

VCinterpreting.com

865.622.0999

Scheduling@VCinterpreting.com

On Facebook:

[Facebook.com/VCinterpreting](https://www.facebook.com/VCinterpreting)

On Twitter:

[Twitter.com/VCinterpreting](https://twitter.com/VCinterpreting)

#bluewalltrust



www.vcinterpreting.com

On-Site Interpreting
—East Tennessee & surrounding areas—



Video Remote Interpreting
—Available in all 50 states—



Documentation Translation
—Documents/forms translated into ASL—
—Available in all 50 states—



What is VRI?

Video Remote Interpreting (VRI) is a pre-scheduled sign language interpreting service provided via computer webcam that facilitates communication between a Deaf or hard-of-hearing person with a hearing person in the same location.

All you need is:

- ◆ Laptop with a webcam/speaker (with high-speed, reliable internet)
- OR
- ◆ Tablet/iPad (not mini) (with strong cellular connection)

One of our professional interpreters will be connected to your office remotely to ensure your effective and efficient communication with your deaf clients!

Requesting Interpreting Services is Easy!

- ◆ Phone: 865-622-0999
 - ◆ Scheduling@vcinterpreting.com
 - ◆ Website request form:
VCinterpreting.com/Request
- Electronic Confirmations sent within 24 hours of your request

Blue Wall Trust Guarantee

VCI makes every effort to ensure that the interpreting services that you request take place at the time you requested. Late interpreter arrivals disrupt the flow of business on your end; therefore we promise that our interpreters will arrive on time, every time.

In the unlikely event that our interpreter does not show up at the confirmed time, VCI will waive the first hour of your interpreting services as a good faith effort to keep our relationship with your office professionals a positive one.

Our Vision: To be the most trusted sign language interpreting agency in Tennessee

Our Mission: To win your trust by ensuring total confidentiality, dependability and respect during each and every interaction.



Why Trust VCI?

Excellent Patient Care

Demands Excellent Interpreters

- ◆ Nationally Certified* by the Registry of the Interpreters for the Deaf (RID)
- ◆ Fluent in American Sign Language (ASL)
- ◆ Fluent in Spoken English
- ◆ HIPAA Trained
- ◆ College Educated (BA/BS or MA)
- ◆ Clear Criminal Background
- ◆ Alcohol and Drug Free
- ◆ Committed to Adhere to the RID Code of Professional Conduct
- ◆ Committed to Excellence

*We reserve the right to send a qualified/pre-certified interpreter if a certified is unavailable.

